

# Pharmaceutical Horizons

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January 21, 2006

To Whom It May Concern:

Don Milnor has worked for nearly one year as a specialist in the information technology department at Pharmaceutical Horizons, Inc. During his tenure, he provided solid support in several tasks assigned to him. Don listened attentively to instructions required to complete each task, asked task appropriate questions, and exhibited diligence in completing each task.

Some of Don's specific contributions included:

1. Learning the ins and outs of our manufacturer rebate submission process and developed an understanding of manufacturer rebate contracts;
2. Very significant contributions to four quarterly rebate submissions;
3. Reconciling a large number of manufacturer payments;
4. Generating two quarters worth of financial and use reports for a large number of our clients. He also wrote a VbScript program that automatically generates the narrative that is part of each report;
5. Writing a large number of ad-hoc T-Sql queries;
6. Attending and completing a two-day Microsoft class entitled "Querying MS SQL Server 2000 with Transact-SQL".

Don is hardworking. He is more than willing to do whatever he is asked to do even when it's not included in his job description. Don's integrity is beyond reproach. If you would like to speak with me further about Don please contact me.

Sincerely,



Allan Zaenger, R.Ph., MS  
President